

Meet Your Website Receptionist

Your AttorneyConnect website receptionist is now live—welcoming visitors, answering questions, and capturing meaningful inquiries 24/7. Unlike static contact forms, your receptionist actively engages visitors, guides conversations, and delivers complete, high-quality inquiries directly to your inbox.

Law firms that lead with their receptionist typically see **over a 40% increase in website engagement**.

Key Benefits

- Engages website visitors 24/7
 - Encourages natural, professional conversations
 - Captures complete contact and case details
 - Reduces spam and unqualified inquiries
 - Emails full conversation summaries to your team
 - Helps convert more website visits into real opportunities
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Customized for Your Firm

Your receptionist is tailored specifically to your practice. Messaging, responses, and questions reflect your firm's services, attorneys, and preferred intake approach.

You can update your receptionist at any time:

- Practice areas and services
- Attorney and firm information
- Greeting and conversation tone
- Intake questions and messaging preferences

Your receptionist evolves as your firm evolves.

Best Practices for Maximum Results

Lead With Your Receptionist: Make the receptionist the primary way visitors contact your firm. Static forms often lead to missed opportunities and incomplete inquiries.

Use Your Website's Call to Action (CTA) Buttons to Open the Receptionist: Update key buttons such as: "Contact Us", "Speak With Our Office", "Request a Case Evaluation" by adding this code to the button's CSS Classes field: **open-attorneyconnect**

Limit Contact Forms: We recommend using one website contact form only, located in the footer or bottom of your home page. Allow the receptionist to handle most inquiries

Recommended Placement and Time: Under Settings, use the **vertical position**, which performs best on both desktop and mobile devices. Set the **engagement time** to one minute

After a Visitor Engages

- Full conversation is emailed to you
- No commitments are made on your behalf
- You decide whether and how to follow up

This protects your time while ensuring no opportunity is missed.

Support

We're here to help with updates, questions, and technical support.

Email: support@AttorneyConnect.ai

Phone: (833) 364-2434

Quick Tip

AttorneyConnect performs best when treated like a real receptionist—visible, accessible, and not competing with multiple contact forms.